

First Choice VIP Care Plus® specifications for gaps in care

Adults' Access to Care

The purpose of this measure is to identify and track Adults' Access to Preventive/Ambulatory Health Services (AAP).

<p>Which members are included? (denominator)</p>	<ul style="list-style-type: none"> • Members actively covered under the health plan as of the last day of the reporting period. • Members who are 20 years old or older who had an ambulatory or preventive care visit as of the last day of the reporting period.
<p>What provider data is included? (numerator)</p>	<p>One or more ambulatory or preventive care visits during the reporting period.</p>
<p>Provider communication tools (how providers receive the information)</p>	<p>Claims data is evaluated on a monthly basis for all members. In the event that there is no claim for this specific service, the system generates an automatic notice of care gap. Care gap status notification is provided by and accessible through NaviNet via:</p> <ul style="list-style-type: none"> • Member eligibility pop-up alerts. • Care gap query reports. • Member clinical summary reports. • Monthly NaviNet report updates, which reflect gaps in care for primary care provider practice panel membership. • Panel membership results, which include indicators for this gaps in care measure as Missing, Up-to-date, or Overdue.